



24 May 2006

Anne Yeo / Albert King
MAD Learning Pte Ltd
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Dear Anne & Albert

Novartis Community Partnership Day on 8 May 2006, Singapore

For the last couple of weeks all over the world, Novartis Associates have been taking part in the Group-wide Community Partnership Day, commemorating the merger of Ciba-Geigy and Sandoz, ten years ago.

Our turn came yesterday and what a memorable day it was!

Firstly we could not have asked for finer weather as with trash bags in hand more than 100 Singapore based associates (from all branches of our business in Singapore - including NITD) set off and literally combed, a huge 2 kilometre section of beach at East Coast Park. The haul of rubbish was impressive and as the bags were returned, the mountain of garbage grew - leaving the beach and surrounding area completely free from trash and litter.

After a well-deserved rest and lunch, we had a wonderful time getting to know each other better as we raced in teams to win in the Wonders of the World race conducted by MAD Learning. Following this, we set about working towards the party planning for the forty or so children who were to join us for fun and games and a BBQ later in the day. Among our special guests for the day were eight "Make- A -Wish" Children. The children's wishes and the anticipation that they may be realised through this wonderful organisation, really do help the children's personal motivation and inner strength in coming to terms with, overcoming their very challenging, and life threatening illness.

The energy, enthusiasm and commitment of the entire group was much in evidence as we prepared for this special evening and the planning all came together well in time to receive our guests for the 'Make - A -Wish' "Superstars Party". The decorations, the children's 'Passports', the games, the stamps, the prizes and the balloons were all well worth the highly energised activity of the afternoon's labours. There was so much fun and laughter from the children and for those of us that stayed on to 'run the show' that every ounce of energy and the many litres of perspiration all proved worthwhile.



On top of all of this and in special commemoration of our 10 years anniversary we also raised, before the day, a hugely impressive SGD10,000 which will be donated to Make - A - Wish so that one very special child's wish can come true. All in all, it was a fantastic day where we all felt very proud to be part of our organisation and the great occasion that Community Partnership Day represents.

In conclusion, we wish to express our special thanks to the both of you and the rest of the facilitators from MAD Learning for the great job done. The Wonders of the World teambuilding session for our staff was well organise, well linked in with the rest of the day, fun and motivating. The Party-Planning session provided a meaningful experience for our team. Without the efforts from your team, we could not have achieved anywhere near the success that we did.

Last but not least, special thanks to the both of you, Albert and Anne, who led us through the entire afternoon program in such a calm and unflappable way. **What a great job you did!**

We really look forward to once again working with you and better serving our community once again next year.

Your sincerely

A handwritten signature in blue ink, appearing to read 'Chris Snook', with a long horizontal line extending to the right.

Chris Snook
Regional Head of OTC
Asia Pacific